

# Long-Term Care Home Service Accountability Agreement (L-SAA) External Communiqué #4

## INTRODUCTION

This communiqué is the fourth in a series distributed to Ontario long-term care homes (LTCHs) regarding the development of the long-term care home service accountability agreement (L-SAA). The LTCH Sector Consultation Team met on October 23<sup>rd</sup>, 2009. This communiqué summarizes key messages and actions resulting from that meeting.

## INDICATORS

Compliance status is the sole performance indicator for 2010-11. A working group consisting of LHIN, Ministry of Health and Long-Term Care (MOHLTC) and sector (Ontario Association of Non-Profit Homes and Services for Seniors (OANHSS), Ontario Long-Term Care Association (OLTCA), Association of Municipalities of Ontario (AMO) and City of Toronto) representatives was created to define the compliance indicator status and develop an indicator technical document. The group met on October 19<sup>th</sup>, 2009 and unanimously agreed to an interim definition for non-compliance for Phase 1: “Non-compliance for the purpose of the agreement is any status of either: enhanced monitoring; or enforcement; or cease of admissions.” This definition was presented to the L-SAA Steering Committee on October 21<sup>st</sup>, 2009 and approved.

## DRAFT L-SAA TEMPLATE FEEDBACK

The draft L-SAA (v.4.1) and draft Schedules (v.4) were shared with the Sector Consultation Team and LHINs on October 9<sup>th</sup>, 2009. Written feedback received from the LTCH Associations was requested by October 23<sup>rd</sup>. Responses were received from the OLTCA, OANHSS and the Ontario Hospital Association (OHA). The City of Toronto provided feedback jointly through OANHSS. The Associations raised the issue that with several key schedules still in development, assessing whether the requirements are fair, reasonable or achievable was difficult.

The Associations requested that further attention be given to the following areas within the agreement:

- Roles and responsibilities of the LHINs, MOHLTC and health service providers.
- The relationship between licensing and funding, and implications for the term and termination of both.
- Funding adjustments.
- Reporting requirements.
- Timeline expectations.

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The opportunity to provide additional detailed input was extended to October 28<sup>th</sup>, 2009. All feedback will be reviewed and considered by LHIN legal services in the next draft of the L-SAA template.

## NEXT STEPS

The next L-SAA Steering Committee meeting will be held on November 25<sup>th</sup>, 2009.

The next Sector Consultation Team meeting between the LHINs and the LTCH Associations will take place on November 27<sup>th</sup>, 2009.

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