

LHINformation

Local Health Integration Networks
Leading Health Care into the Future

FAST FACTS

Our Collective Vision

A health care system that helps people stay healthy, delivers good care when they need it, and will be there for their children and grandchildren.

Our Role

LHINs are the Ministry of Health and Long-Term Care's strategic partners in transforming the health system in Ontario.

Our Mandate

To plan, coordinate, integrate and fund health services at the local level, guided by a provincial strategy for the health system.

Our Approach

Inspiring people to improve population health status and integrate the health system now and in the future through engagement, collaborative relationships and enhanced accountability.

Our Accomplishments to Date

Seamless Transfer of Fiscal Accountability: best fiscal performance in provincial history

- Effective management of \$21.2 billion dollars
- LHINs are the only regional model in Canada that have shown evidence of bending the cost curve
- Strong vehicle for program based allocations and monitoring
- Effective rationalization of priority programs
- Efficient monitoring of wait times funding - \$25 million in savings
- Aging at Home programs – transparent decisions, effective implementation and on budget.

Improvement in Provincial Wait Times: significant improvement and sustainability

- Wait times across the province are down as a result of LHIN responsibility for target setting and performance management.

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System Performance Management: cultural shift to performance orientation

- Over 1,200 Service Accountability Agreements completed which provide the foundation for Health Service Providers (HSPs) to change their culture and move towards performance management, accountability and system thinking
- Service Accountability Agreements are the tools LHINs utilize to ensure performances of HSPs are consistent with provincial and local targets for improvements
- Ministry/LHIN Accountability Agreement development process focused on collaboration, transparency, mutual accountability and performance
- Enhanced public reporting on performance
- Critical care leads and emergency department leads focusing on care delivery improvements in critical care units and emergency departments.

Emergency Room Wait Times: creativity, innovation and leadership are resulting in reduced waits

- Best practices that are making a difference like See and Treat Areas, Predictive Discharging, and GEM nurses are being introduced throughout the province
- Active engagement with primary care providers to offer an alternative to emergency care at the local level is returning results
- Emergency department wait times are down 25%.

Alternate Level of Care (ALC):

- ALC levels are being consistently measured and are expected to decline within this fiscal year
- Old cultures of creating and keeping patients inappropriately in acute care beds are changing
- New programs such as Transitional Care, Home First, Home at Last, Wait at Home, Balance of Care, Flo Collaborative, EASIER+, and SMILE are beginning to positively impact ALC levels.

Local Planning and Engagement: hundreds of thousands of Ontarians actively involved in planning their local health system based on population needs

- System based planning well under way
- Integrated Health Service Plans - the road maps to the future
- Champions of Change events, local planning forums and focus groups bring thousands of Ontarians together to talk about, and take responsibility for, their health services
- LHINs are leading in best practices internationally as evidenced by the IAP2 Award.

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Primary Health Care:

- Health Care Connect, which was developed from community engagement with family doctors in a LHIN, and rolled out across the province, is now linking unattached patients with family doctors and other health professional across Ontario
- Family Health Teams, nurse practitioner-led clinics, and Public Health are working with the LHINs to improve population health and the health system. They are interested in a greater working relationship with the LHINs.

System Helping the System-New Levels of Systems Integration: revolutionizing a complex, multi-billion dollar system takes time and we are well on our way

- Supply Chain Management through services like Mohawk Shared Services, Central Ontario Purchasing Healthcare Alliance (COPHA) PROcure, CHIS
- LHINC – the collaborative which brings together all the system partners to look at issues at the provincial level
- Acute care program and service integration to enhance quality and patient safety
- Creation of networks of services to enhance access in our communities.

Our Leadership Opportunities: a great deal has been accomplished and more is yet to be done. Working together we will address issues such as

- Rural and northern health service delivery
- Consistency in access to services across the province
- Balancing local with provincial priorities and pressures
- Enhancing governance strategic leadership
- Accessing care as close to home as possible
- Advancing cultural diversity.

LHINs are the Drivers for Change!

- LHINs are making, and will continue to make, a difference in Ontario's health care system
- LHINs are working together to transform health care in Ontario
- LHINs have the relationships and the structures to enable successful change
- LHINs deliver

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